

**September 7, 2023**

National Stock Exchange of India Limited The Listing Department Exchange Plaza, 5th Floor Plot C 1 – G Block Bandra-Kurla Complex, Bandra (E) Mumbai 400 051 Scrip Code: SHRIRAMPPS	BSE Limited Dept of Corporate Services Phiroze Jeejeebhoy Towers Dalal Street, Fort Mumbai 400 001 Scrip Code: 543419
---	--

Dear Sir/Madam,

**Sub: Business Responsibility & Sustainability Report for FY23.**

Pursuant to Regulation 30 and Regulation 34 (2) (f) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we submit the Business Responsibility & Sustainability Report for FY23.

The Business Responsibility & Sustainability Report is available on the website of the Company at [www.shriramproperties.com](http://www.shriramproperties.com).

The Notice convening the Annual General Meeting of the Company on September 30, 2023, and the Annual Report FY23 is being filed with the Exchanges separately.

We request you to take the documents filed on record.

Thanking you.

Regards

For Shriram Properties Limited

D. Srinivasan  
Company Secretary  
FCS 5550

**Shriram Properties Limited**

“Shriram House”, No.31, Old No.192, 2nd Main Road, T Chowdaiah Road, Sadashivanagar, Bengaluru – 560080  
T +91-80-40229999 | F +91-80-41236222 | Web: [www.shriramproperties.com](http://www.shriramproperties.com)

Registered Office: Lakshmi Neela Rite Choice Chamber, New No.9, Bazullah Road, T. Nagar Chennai – 600 017

**CIN:L72200TN2000PLC044560 Email Id:companysecretary@shriramproperties.com**

# Business Responsibility & Sustainability Report

## SECTION A: GENERAL DISCLOSURES

### I. Details of the listed entity

1. Corporate Identity Number (CIN) : L72200TN2000PLC044560
2. Name of the Listed Entity : SHRIRAM PROPERTIES LIMITED
3. Year of incorporation : March 28, 2000
4. Registered office address : Lakshmi Neel Rite Choice Chambers  
9 Bazullah Road, Chennai 600017.
5. Corporate address : Shriram House, 31 Second Main  
T. Chowdaiah Road, Sadashivanagar  
Bengaluru 560 080
6. E-mail : cs.spl@shriramproperties.com
7. Telephone : +91-80-4022 9999
8. Website : www.shriramproperties.com
9. Financial year for which reporting is being done : April 1, 2022- March 31, 2023
10. Name of the Stock Exchange(s) where shares are listed : BSE Limited and  
National Stock Exchange of India Ltd
11. Paid-up Capital : ₹ 1,699 million.
12. Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report
 

Name	: D Srinivasan Company Secretary	
Contract details	: +91-80-4022 9999	
e-mail	: duraiswamy.srinivasan@shriramproperties.com	
13. Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).  
Consolidated basis (Refer. Clause 21 of Section A for entities included).

### II. Products/services

#### 14. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Construction & Development of Residential Houses, Commercial Assets and Development Management	Real Estate	100

#### 15. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of Total Turnover Contributed
1	Construction & Development of Residential house, Commercial Assets and Development Management	4100	100

### III. Operations

#### 16. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	Not applicable	5	5
International	Not applicable	0	0

Represents the Corporate Office and Regional Offices present in 4 States.

**17. Markets served by the entity:**

- a. Number of locations

Locations	Number
National (No. of States)	4
International	0

- b. What is the contribution of exports as a percentage of the total turnover of the entity?

Not applicable.

- c. A brief on types of customers:

The Company caters to customers of residential homes, villas, plotted developments and commercial property.

**IV. Employees****18. Details as at the end of the Financial Year: FY23**

- a. Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
<b>Employees</b>						
1.	Permanent (D)	668	525	78.6	143	21.4
2.	Other than permanent (E)	0	0	0	0	0
3.	Total employees (D + E)	668	525	78.6	143	21.4
<b>Workers</b>						
4.	Permanent (F)	0	0	0	0	0
5.	Other than permanent (G)	0	0	0	0	0
6.	Total workers (F + G)	0	0	0	0	0

Note: Workers / Labours are employed through Contractors. They are not on the payroll of the Company. There is no differently-abled employees or workers. The Company had between 2,800 to 4,450 workers in aggregate across all project sites engaged through the contractors during FY23

- b. Differently abled Employees and Workers:

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
<b>Differently Abled Employees</b>						
1.	Permanent (D)	0	0	0	0	0
2.	Other than permanent (E)	0	0	0	0	0
3.	Total differently-abled employees (D + E)	0	0	0	0	0
<b>Differently Abled Workers</b>						
1.	Permanent (D)	0	0	0	0	0
2.	Other than permanent (E)	0	0	0	0	0
3.	Total differently-abled employees (D + E)	0	0	0	0	0

Note: Workers / Labours are employed through Contractors. They are not on the payroll of the Company.

**19. Participation/Inclusion/Representation of women**

Particulars	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	6	1	16.66
Key Management Personnel	3	0	0

**20. Turnover rate for permanent employees and workers**

	FY 23			FY 22			FY 21		
	Male	Female	Total turn over	Male	Female	Total turn over	Male	Female	Total turn over
Permanent employees	45.3%	62.5%	48.6%	40%	51.6%	42.0%	36.2%	42.4%	37.3%
Permanent workers	0%	0%	0%	0%	0%	0%	0%	0%	0%

Note: Workers / Labours are employed through Contractors. They are not on the payroll of the Company

## V. Holding, Subsidiary and Associate Companies (including Joint Ventures)

### 21. Shriram Properties Limited ( Holding Company). The details of Subsidiary, Associates and Joint Ventures are provided below:

S. No.	Name of the holding/Subsidiary/ associate companies joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Global Entropolis Vizag Private Limited	Subsidiary	100	Yes
2	Shriprop Builders Private Limited	Subsidiary	100	Yes
3	Shriprop Constructors Private Limited	Subsidiary	100	Yes
4	Shriprop Developers Private Limited	Subsidiary	100	Yes
5	Shriprop Homes Private Limited	Subsidiary	100	No
6	Shriprop Projects Private Limited	Subsidiary	100	Yes
7	Shriprop Structures Private Limited	Subsidiary	100	Yes
8	SPL Constructors Private Limited	Subsidiary	100	No
9	SPL Shelters Private Limited	Subsidiary	100	No
10	Shrivision Homes Private Limited	Subsidiary	100	No
11	Shriram Living Spaces Private Limited.	Subsidiary	100	No
12	Shriram Upscale Spaces Private Limited.	Subsidiary	100	Yes
13	Shrivision Elevation Private Limited	Subsidiary	100	Yes
14	SPL Palms Developers Private Limited* (Formerly known as Suvilas Realities Private Limited.)	Subsidiary (Tier II)	100	Yes
15	Bengal Shriram Hitech City Private Limited	Subsidiary	99.9	Yes
16	SPL Estates Private Limited *	Subsidiary (Tier II )	99.9	Yes
17	SPL Realtors Private Limited	Subsidiary	51	No
18	Shriprop Properties Private Limited**	Joint Venture	100	Yes
19	SPL Housing Projects Private Limited**	Joint Venture	100	Yes
20	Shriprop Living Spaces Private Limited**	Joint Venture	51	Yes
21	SPL Towers Private Limited**	Joint Venture	51	Yes
22	Shrivision Towers Private Limited	Joint Venture	50	No
23	Shriprop Hitech City Private Limited	Joint Venture	50	Yes

Notes: \* The Tier II Subsidiaries of the Company, equity holdings are jointly held with another subsidiary.

\*\*These subsidiary companies are considered Joint Ventures as per the Accounting Standard.

## VI. CSR Details

22. (i) Whether CSR is applicable as per section 135 of the Companies Act, 2013: Yes  
(ii) Turnover and Net worth

Details	₹ in million	
	Stand alone	Consolidated
Turnover	1,348.82	6,744.03
Net Worth	15,455.59	11,998.01

## VII. Transparency and Disclosure Compliances

### 23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom a complaint is received	Grievance Redressal Mechanism in Place (Yes/No)	(If Yes, then provide web-link for grievance redress policy)	FY 23			FY 22		
			Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes.	Internal mechanism	0	0	NA	0	0	
Investors other than shareholders	Yes.	Mail to Company and Registrar and Transfer Agent	20	0	IPO related Unblocking of funds	1,587	0	IPO-related Unblocking of funds
Shareholders	Yes	SEBI Scores platform and mail to the Company	0	0	NA	0	0	
Employees	Yes.	Internal mechanism	0	0	NA	0	0	
Customers	Yes.	Internal mechanism	2,123	76	See note below	2,603	4	See note below
Value Chain Partners	Yes.	Mail to Company	0	0	NA	0	0	NA

Note: The customer complaints include refund of the cancelled booking, delivery of the apartment, among other complaints.

## 24. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, and approach to adapt or mitigate the risk along with its financial implications, as per the following format

Material issues	Risk or opportunity	Rationale for identifying the risk/ opportunity	Approach in case of Risk.	Financial implications of the risk or opportunity (Indicate positive or negative implications)
Customer Satisfaction	Risk and Opportunity	<p><b>Risk:</b></p> <ul style="list-style-type: none"> <li>Highly sensitive to deliverables and promises</li> <li>Reputation is key and important</li> <li>Delayed projects will turn against the Company</li> <li>Loss of customers to the competition.</li> </ul> <p><b>Opportunity:</b></p> <ul style="list-style-type: none"> <li>Close interaction to understand their expectation</li> <li>Delivering the right product at the Right price, on time and with the right quality</li> <li>Make them brand ambassadors</li> </ul>	<ul style="list-style-type: none"> <li>Regular interaction to understand and resolve their issues</li> <li>Plans to do PULSE survey for feedback</li> <li>Product design and pricing with relevant market expectations</li> <li>Train our Sales &amp; Marketing team to work with the customer closely</li> </ul>	Positive
Quality and Safe working	Risk and Opportunity	<p><b>Risk:</b></p> <ul style="list-style-type: none"> <li>Brand image</li> <li>Cost of repair and litigations</li> <li>Unsold inventory</li> <li>Govt. actions</li> <li>Peer Comparison</li> </ul> <p><b>Opportunity:</b></p> <ul style="list-style-type: none"> <li>Technology upgrade</li> <li>Process improvement</li> <li>Value engineering and innovation</li> <li>Market leadership</li> </ul>	<ul style="list-style-type: none"> <li>Proper design and blueprint on the projects</li> <li>Develop the right source of supply chain</li> <li>Meet international standards on QS.</li> </ul>	Positive
Economic performance	Opportunity	<ul style="list-style-type: none"> <li>Market-driven product design, quality and price</li> <li>Peer pressure</li> <li>Changing legal requirements</li> <li>Sustainable development</li> </ul>	<ul style="list-style-type: none"> <li>Develop in-house potential on modern techniques.</li> <li>Collaborate with market leaders international and national</li> <li>Adaptability to changing environment demands</li> </ul>	Positive
Governance	Risk	<ul style="list-style-type: none"> <li>Administering all applicable laws at the site level poses a huge challenge</li> <li>Anti-bribery laws and unethical practices will badly affect the brand image and have huge risk</li> </ul>	<ul style="list-style-type: none"> <li>Training at all levels for adherence to laws, Policies of the Company</li> <li>Strict enforcement by frequent audit</li> <li>Ethical business practice</li> </ul>	Negative
Health and Safety	Risk	<ul style="list-style-type: none"> <li>Accidents and mishaps at site will be too risky.</li> <li>Impacts business, litigation damage the brand image.</li> <li>May affect continuity of business itself</li> </ul>	<ul style="list-style-type: none"> <li>Robust training to all on the best practices, audio -visual, posters etc.</li> <li>H &amp; S audit - strict enforcement. Way of life and not by choice</li> <li>Surveillance by CC camera at sites will open up unsafe working</li> </ul>	Negative
Sustainability and Green Building	Opportunity	<ul style="list-style-type: none"> <li>Green Products and environment</li> <li>Renewable energy, recycle products</li> <li>Lower drain on natural resources</li> <li>New technology, process and innovation</li> </ul>	<ul style="list-style-type: none"> <li>Futuristic and must.</li> <li>Scope for value engineering and research.</li> <li>New approach to our business and look out for new substitutes</li> </ul>	Positive
Human Rights	Risk	<ul style="list-style-type: none"> <li>The most sensitive part of our business.</li> <li>Workplace unpleasant situations will lead to reputation loss, legal consequences and financial loss</li> <li>Attrition of talent leads to multiple costs of replacement</li> <li>Directly affects morale, productivity and growth of the Company</li> </ul>	<ul style="list-style-type: none"> <li>Enforcement of law and SOP on the work environment</li> <li>Frequent inspection and audit</li> <li>Suggestion box and team meetings</li> <li>Job rotation and transfers.</li> </ul>	Negative

Material issues	Risk or opportunity	Rationale for identifying the risk/ opportunity	Approach in case of Risk.	Financial implications of the risk or opportunity (Indicate positive or negative implications)
Data Privacy and Safety	Risk	<ul style="list-style-type: none"> <li>Protection of company data and personal data of employees</li> <li>Fishing and hacking of business data, financial and confidential business plans</li> <li>Brain drain and syphoning of information will lead to business loss and stoppage</li> <li>Loss of data or breakdown will cost huge loss and business stoppage.</li> </ul>	<ul style="list-style-type: none"> <li>SOP on data protection and firewalls. Ensure permitted access to a few and essential</li> <li>Strict access control in the office and to the data room. Data encryption and protected system.</li> <li>Hold security audit through 3rd parties</li> <li>Develop backup, fall back and third location, for data storage with mirror image techniques (DRS)</li> </ul>	Negative

## SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Principle Description	Applicable Policies of the Company																																																		
<b>PRINCIPLE 1:</b> Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable	<ul style="list-style-type: none"> <li>Code of Conduct for Directors KMPs and Senior Management</li> <li>HR Policy covering Anti-bribery and Anti-corruption</li> <li>Whistle Blower Policy</li> </ul>																																																		
<b>PRINCIPLE 2:</b> Businesses should provide goods and services in a manner that is sustainable and safe	<ul style="list-style-type: none"> <li>Quality Policy</li> <li>EHS Policy</li> <li>Green Supply Chain Management Policy</li> <li>Code of Conduct for Supply Chain Vendor</li> <li>Sustainability Policy</li> </ul>																																																		
<b>PRINCIPLE 3:</b> Businesses should respect and promote the well-being of all employees, including those in their value chains	<ul style="list-style-type: none"> <li>HR Policy</li> <li>Code of Conduct for Directors KMPs and Senior Management</li> <li>Remuneration Policy of Directors and KMPs</li> <li>Diversity Policy</li> <li>POSH Policy</li> </ul>																																																		
<b>PRINCIPLE 4:</b> Businesses should respect the interests of and be responsive to all its stakeholders	<ul style="list-style-type: none"> <li>HR Policy</li> <li>Code of Conduct for Directors KMPs and Senior Management</li> <li>Code of Conduct for Supply Chain Vendors</li> <li>CSR Policy</li> <li>POSH Policy</li> </ul>																																																		
<b>PRINCIPLE 5:</b> Businesses should respect and promote human rights	<ul style="list-style-type: none"> <li>HR Policy</li> <li>Whistle Blower Policy</li> <li>POSH Policy</li> <li>Code of Conduct for Supply Chain Vendors</li> </ul>																																																		
<b>PRINCIPLE 6:</b> Businesses should respect and make efforts to protect and restore the environment	<ul style="list-style-type: none"> <li>EHS Policy</li> <li>Sustainability Policy</li> <li>Code of Conduct for Supply Chain Vendor</li> <li>Green Supply Chain</li> </ul>																																																		
<b>PRINCIPLE 7:</b> Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent	<ul style="list-style-type: none"> <li>HR Policy - Anti-bribery and anti-corruption</li> <li>Policy on Material Disclosure</li> <li>CSR Policy</li> <li>Policy on Related Party Transactions</li> </ul>																																																		
<b>PRINCIPLE 8:</b> Businesses should promote inclusive growth and equitable development	<ul style="list-style-type: none"> <li>CSR policy</li> <li>Code of Conduct for Supply Chain vendor</li> <li>Green Supply Chain</li> </ul>																																																		
<b>PRINCIPLE 9:</b> Businesses should engage with and provide value to their consumers in a responsible manner	<ul style="list-style-type: none"> <li>Code of Conduct</li> <li>Quality Policy</li> <li>IT Policy</li> <li>Sustainability Policy</li> </ul>																																																		
<b>Disclosure Questions</b>	<table border="1"> <thead> <tr> <th></th> <th>P 1</th> <th>P 2</th> <th>P 3</th> <th>P 4</th> <th>P 5</th> <th>P 6</th> <th>P 7</th> <th>P 8</th> <th>P 9</th> </tr> </thead> <tbody> <tr> <td><b>Policy and management processes</b></td> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td>1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)</td> <td>Y</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td> </tr> <tr> <td>b. Has the policy been approved by the Board? (Yes/No)</td> <td>Y</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td> </tr> <tr> <td>c. Web Link of the Policies, if available</td> <td colspan="9">The Policies are available on website of the Company <a href="https://www.shriramproperties.com/corporate-governance">https://www.shriramproperties.com/corporate-governance</a>. Also, several other Policies are available at the Website of the Company as per Law</td> </tr> </tbody> </table>		P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9	<b>Policy and management processes</b>										1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y	b. Has the policy been approved by the Board? (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y	c. Web Link of the Policies, if available	The Policies are available on website of the Company <a href="https://www.shriramproperties.com/corporate-governance">https://www.shriramproperties.com/corporate-governance</a> . Also, several other Policies are available at the Website of the Company as per Law								
	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9																																										
<b>Policy and management processes</b>																																																			
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y																																										
b. Has the policy been approved by the Board? (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y																																										
c. Web Link of the Policies, if available	The Policies are available on website of the Company <a href="https://www.shriramproperties.com/corporate-governance">https://www.shriramproperties.com/corporate-governance</a> . Also, several other Policies are available at the Website of the Company as per Law																																																		

Disclosure Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
2. Whether the entity has translated the policy into procedures. (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
	The Company has established procedures for the Policies								
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
	Applicable Policies are extended to our external value chain as well.								
4. Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	The Company is certified under ISO 9001.								
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	There is no specific commitment, goals or targets.								
6. Performance of the entity against the specific commitments, goals and targets along with reasons in case the same are not met.	The Company will set measurable targets to monitor, as well as meet the statutory requirements, if any. The performance will be mapped with the goals in the future.								
<b>Governance, leadership and oversight</b>									
7. Statement by the director responsible for the business responsibility report, highlighting ESG-related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)	The Statement on ESG initiatives has been covered as part of the Chairman's Message								
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility Policy(ies).	D Srinivasan, Company Secretary.								
9. Does the entity have a specified Committee of the Board/ Director responsible for decision-making on sustainability-related issues? (Yes / No). If yes, provide details.	No. Finance & Risk Committee of the Board also looks after the issues of ESG.								
10. Details of Review of NGRBCs by the Company									
<b>Subject for Review</b>	<b>Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee and the frequency of review</b>								
	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
Performance against above Policies and follow up action.	The Senior Management and the Board periodically review the performance and the applicable Policies and follow-up actions.								
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	The Internal Audit team periodically review the compliance with the statutory legislations and any non-compliance is reported to Audit Committee and remedial steps are taken immediately.								
11. Has the entity carried out an independent assessment/ evaluation of the working of its policies by an external agency?	Not yet.								

**SECTION C: PRINCIPLE-WISE PERFORMANCE DISCLOSURE**

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions.

**PRINCIPLE 1: Businesses should conduct and govern themselves with integrity, and in a manner, that is Ethical, Transparent and Accountable.**

**Essential Indicators**

**1. Percentage coverage by training and awareness programmes in any of the Principles during the financial year.**

Category	Total number of training and awareness programmes held	Topics / Principles covered under the training programme and its impact	% of persons in respective category covered by the programme
Board of Directors and KMP	4 <sup>#</sup>	<ul style="list-style-type: none"> <li>Business Plan and Strategy</li> <li>Materiality of Disclosure</li> <li>Fair Disclosure Policy</li> <li>PIT Regulation and SDD</li> </ul>	100
Employees	120 (including repetition)	<ul style="list-style-type: none"> <li>Code of Conduct</li> <li>Ethical Leadership</li> <li>Cultural Evolution</li> <li>Work-life Harmony</li> <li>Leadership Values</li> <li>Fire Drills</li> <li>Insider Trading</li> <li>Prevention of Sexual Harassment</li> </ul>	45
Workers	0	Not applicable	0

<sup>#</sup> These topics are discussed and familiarized as part of the Board agenda in the meetings of Board.

The workers are engaged by the Contractor / Sub-contractors and are not in the payroll of the Company. The training for the workers on Site Safety, use of PPE, and on health is conducted by the Safety managers. The details are given in point no.8 of Principle 3 .

**2. Details of fines/penalties/punishment/award/compounding fees/ settlement amount paid in proceedings (by the entity or by Directors / KMP) with regulators/law enforcement agencies / judicial institutions in the financial year.**

<b>Monetary</b>	
Penalty/ Fine	Not applicable
Settlement	Not applicable
Compounding fee	Not applicable
<b>Non-Monetary</b>	
Imprisonment	Not applicable
Punishment	Not applicable

**3. Of the instances disclosed in Question 2 above, details of the Appeals / Revision preferred in cases where monetary or non-monetary action has been appealed.**

Not applicable.

**4. Does the entity have an anti-corruption or anti-bribery Policy? If yes, provide details in brief and if available, provide a web link to the Policy.**

The Company has no tolerance approach to bribery and corrupt practices. The Companies Code of Conduct and HR Policy has appropriate clauses to prevent such unethical conduct. The Policies can be accessed through the website of the Company <https://www.shriramproperties.com/corporate-governance>.

**5. Number of Directors / KMPs/ employees/ workers against whom disciplinary actions were taken by any law enforcement agency for the charges of bribery/corruption.**

	<b>FY 23</b>	<b>FY 22</b>
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

Note: Workers are employed through the contractor. They are not in the payroll of the Company.

**6. Details of complaints with regard to conflict of interest.**

	<b>FY 23</b>		<b>FY 22</b>	
	<b>Number</b>	<b>Remarks</b>	<b>Number</b>	<b>Remarks</b>
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	NA	0	NA
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	NA	0	NA

**7. Provide details of any corrective action taken or underway on issues related to fines/penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.**

Not applicable. No such incidents of corruption or conflict of interest.

**Leadership Indicators**

**1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:**

At the time of onboarding of vendors, they were provided familiarization on the Code of Conduct and Site safety.

**2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/ No) If Yes, provide details of the same.**

As required under the Companies Act 2013, the Company obtains Annual Declarations from the Directors and KMPs, and also periodical declaration for the changes, if any, to the declaration made earlier. The declarations help the Company to identify the conflict and avoid such transactions as appropriate. Further, the Director interested in any subject matter, will recuse himself from the meeting and move out of the meeting room. In the discussion on the evaluation of Directors by the Nomination and Remuneration Committee, the Director concerned will not participate, while he is being evaluated by other members.

The Code of Conduct for Directors, Key Managerial Personnel and Senior Employees also has an appropriate process to disclose the conflict situation.



**PRINCIPLE 2: Businesses should provide goods and services in a manner that is sustainable and safe****Essential Indicators**

1. **Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.**

	FY 23	FY 22	Details of improvements in environmental and social impacts
R&D	0	0	Not applicable
Capex	0	0	Not applicable

2. **Does the entity have procedures in place for sustainable sourcing? (Yes/No). If yes, what percentage of inputs were sourced sustainably?**

Yes. The Company integrates sustainability into its supply chain and is driven by the Sustainable Supply Chain Management Policy (SSCM), which ensures minimal/zero environmental and social impacts on its products.

The Company gives priority to purchasing locally (within 400km of the project ) available materials/products of high quality to minimize environmental impact and gives preference to green-certified field products (including FSC and other products).

Approximately 30% of the inputs were sourced sustainably.

3. **Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.**

The Company is in the business of construction and development of residential homes. Hence, the lifecycle of our houses (product) is long-term more than 50 years. Hence, reusing, recycling is not applicable.

**a. Plastics:** The Company handles the waste generated during construction, which is removed for recycling or disposal by the vendors under the arrangement with authorized recyclers/waste handlers and suppliers. The vendors, contractors and manufacturers will collect back the waste/scrap and packaging materials from project sites for their supplied materials for recycling/disposal.

**b. E-waste:** E-waste is handled centrally through our authorized e-waste handlers.

**c. Hazardous waste:** Not applicable. No hazardous waste generated in the construction activity of the Company.

**d. Other waste:** STP is provided at sites to treat the wastewater and is reused for gardening. Organic waste convertors are deployed at most of the sites.

We have processes in place to handle the waste generated during the construction and use the waste in various phases of the project. Our Sustainable Supply Chain Management Policy encourages procurement of goods and services from vendors, who recycle the waste or scrap materials and recycle them to manufacture building materials.

The Company uses a state-of-the-art material for the fabrication of concrete using aluminium sheets. This material is 60% reusable after the completion of the project to another Project. This reduces the use of natural materials like wooden planks/ shuttering materials.

4. **Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.**

Extended Producer Responsibility is not applicable to the Company's activities.

**Leadership Indicators**

1. **Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?**

No LCA was carried out. Not applicable.

2. **If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.**

Not applicable to our Company.

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material	
	FY 23	FY 22
RECYCLED WATER	60%	60%
RCC (FLY ASH / GGBS)	10%	10%
AAC BLOCKS	5%	5%

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY 23			FY 22		
	Re-used	Recycled	Safely disposed	Re-used	Recycled	Safely disposed
Plastics (including packaging)	0	0	0	0	0	0
E waste	0	0	0	0	0	0
Hazardous Waste	0	0	0	0	0	0

At the end of project completion, 60% of the aluminum shuttering materials are reclaimed and reused in another project  
All the package materials are returned to the vendor who processes the same for recycle through their vendors

5. Reclaimed products and their packaging materials (as a percentage of products sold) for each product category.

Not applicable

**PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains**

**Essential Indicators**

1.a. Details of measures for the well-being of employees

Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
<b>Permanent employees</b>											
Male	525	525	100	525	100	0	0	0	0	0	0
Female	143	143	100	143	100	143	100	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>668</b>	<b>668</b>	<b>100</b>	<b>668</b>	<b>100</b>	<b>143</b>	<b>100</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Other than permanent employees</b>											
Male	0	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Note: Workers / Labours are employed through Contractors. They are not on the payroll of the Company.

The Company provides a range of benefits and extends assistance for the well-being and personal growth of employees. Apart from the monetary benefits, employees are provided with subsidized Lunch.

Apart from statutory benefits, employees are also covered under Group Medical Claims Policy, Group Term Insurance Policy. Potential employees are encouraged to undergo further study and financial support is provided. Where the employees have personal difficulty, they are allowed to work flexible hours, allowed sabbatical leave and work from home facility. The Company periodically celebrates the success and achievement of teams. Employees are offered special discounts on the purchase of residential houses and also offered incentives under the employee referral scheme.

## 1.b. Details of measures for the well-being of workers

Category	% of workers covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Day care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
<b>Permanent Workers</b>											
Male	0	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Other than permanent workers</b>											
Male	0	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

## b. Details of measures for the well-being of workers:

The workers employed at project site are employed through the Contractors and Sub-contractors. They are not on the direct payroll of the Company. The Company periodically conducts health check-up and provides welfare measures through the Contractors. Well-fare amenities like shelter, rest rooms, food and water and other facilities are provided at the cost of the Company. The Company ensures that ESI, Workmen Compensation coverage and other statutory liabilities in respect of the labour engaged by the Contractor are complied with.

## 2. Details of retirement benefits, for the Current FY and Previous Financial Year.\*

Benefits	FY 23			FY 22		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100	0	Yes	100	0	Yes
Gratuity	100	0	NA	100	0	NA
ESI	6.6	0	Yes	9.2	0	Yes

Note : Workers are employed through Contractors and Sub-contractors. They are not on the payroll of the Company.

\*The Coverage in respect of eligible and mandatory to be covered are covered, other than exempted category.

## 3. Accessibility of workplaces

*Are the premises / offices of the entity accessible to differently-abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.*

Yes. The office premises are accessible to differently-abled employees.

## 4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016?

The Company's HR Policy spells out equal opportunity to all without any bias on race, religion, sex etc. There is no discrimination against employees. HR Policy is available on website of the Company <https://www.shriramproperties.com/corporate-governance>.

## 5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Eligible women employees are provided with maternity leave and benefits. 100% of the women employees who have availed of the maternity benefit have returned to work after such leave. In FY 23, seven women employees availed the maternity benefit and returned to work.

Gender	Permanent Employees		Permanent Workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	0	0	0	0
Female	100	100	0	0
Other	0	0	0	0
<b>Total</b>	<b>100</b>	<b>100</b>	<b>0</b>	<b>0</b>

**6. Is there a mechanism available to receive and redress grievances for the following categories of employees and workers? If yes, give details of the mechanism in brief**

Category of employees	(If Yes, then give details of the mechanism in brief)
Permanent workers	The Company has established various channels of communication to receive and redress grievances. There also exists a proper escalation matrix. These include the Whistle Blower System which is directly mailed to the Chairman of the Audit Committee, POSH complaints and general grievances can be addressed to the Human Resources Department.
Other than Permanent workers	
Permanent Employees	
Other than Permanent Employees	

Note : Workers are employed through Contractors and Sub-contractors. They are not on the payroll of the Company.

**7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:**

There is no such association or union in our Company. Labours and workers are employed through Contractors and Sub-contractors. They are not on the payroll of the Company.

Category	FY 23			FY 22		
	Total employees/workers in respective category (A)	No. of employees/workers in respective category, who are part of association (s) or Union (B)	% (B/A)	Total employees/workers in respective category (C)	No. of employees/workers in respective category, who are part of association (s) or Union (D)	% (D/C)
Total permanent Employees	668	0	0	664	0	0
Male	525	0	0	539	0	0
Female	143	0	0	125	0	0
Other	0	0	0	0	0	0
Total Permanent workers	0	0	0	0	0	0
Male	0	0	0	0	0	0
Female	0	0	0	0	0	0
Other	0	0	0	0	0	0

Note: Workers are employed through Contractors and Sub-contractors. They are not on the payroll of the Company.

**8. Details of training given to employees and workers:**

Category	FY 23					FY 22				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
<b>Employees</b>										
Male	525	525	100	107	20.38	539	539	100	97	18
Female	143	143	100	26	18.18	125	125	100	19	15.2
Other	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>668</b>	<b>668</b>	<b>100</b>	<b>133</b>	<b>19.91</b>	<b>664</b>	<b>664</b>	<b>100</b>	<b>116</b>	<b>17.47</b>
<b>Workers</b>										
Male	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Note: Workers are employed through Contractors. They are not on the payroll of the Company. However, in FY23 - 350 Male workers and 125 Female workers were trained for skill upgradation. In FY 22 - 320 Male workers and 95 Female workers were trained. These numbers are lower than the actual, selectively picked for training needs.

## 9. Details of performance and career development reviews of employees and workers:

Category	FY 23			FY 22		
	Total (A)	No. (B)	%(B / A)	Total (D)	No. (E)	%(E / D)
<b>Employees</b>						
Male	525	448	85.33	539	430	79.78
Female	143	109	76.22	125	93	74.40
Other	0	0	0	0	0	0
<b>Total</b>	<b>668</b>	<b>557</b>	<b>83.38</b>	<b>664</b>	<b>523</b>	<b>78.77</b>
<b>Workers</b>						
Male	0	0	0	0	0	0
Female	0	0	0	0	0	0
Other	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

## 10. Health and safety management system:

a. *Whether an occupational health and safety management system has been implemented by the entity?*

Yes. The Company has a process to monitor and check the workers at the site through the Contractors. The Contractor periodically carries out medical and safety checks for the workers as required by law. The workers are advised on the process to be followed in work-related safety management.

b. *What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?*

The project team closely works with the Contractors to identify the possible work-related hazards and issue necessary SOP for safe working and check sheet to be followed.

Daily site meetings are held to discuss any minor incidents that have occurred and remedial steps are taken. Basis safe work practice and EHS Policy risk are assessed and periodic training is done. Safety audits and surprise checks are carried out. The audit recommendations are also implemented.

c. *Whether you have processes for workers to report work-related hazards and to remove themselves from such risks.*

Yes. The workers can report to the Company site supervisors apart from bringing to the notice of the supervisor of the contractors.

d. *Do the employees/ worker of the entity have access to non-occupational medical and healthcare services?*

Yes

## 11. Details of safety-related incidents, in the following format:

Safety Incident/Number	Category	FY 23	FY 22
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0
	Workers	0	0
Total recordable work-related injuries	Employees	0	0
	Workers	0	0
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0

Note: Workers are employed by the Contractors / Sub-contractors. Workers are not in the payroll of the Company.

**12. Describe the measures taken by the entity to ensure a safe and healthy workplace.**

- Periodic medical examination of the workers
- Personal Protective Equipment is provided to each worker and training is provided to them.
- Regular safety drill and safety week celebrations are done
- Removal of debris and unwanted material from the site adopting 5-S on safety process
- Warning and Safety posters are displayed and entry restrictions to outsiders
- Barricade with reflecting material the border areas of the building.

NOTE: The 5- S principles of Sort (Seiri), Set in Order (Seiton), Shine (Seiso), Standardize (Seiketsu), and Sustain (Shitsuke), provide a methodology for organizing, cleaning, developing, and sustaining a productive work environment.

**13. Number of Complaints on the following made by employees and workers:**

	FY 23			FY 22		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0	NA	0	0	NA
Health & Safety	0	0	NA	0	0	NA

Note: Workers are employed by the Contractors / Sub-contractors. Workers are not in the payroll of the Company

**14. Assessments for the year:**

	% of your plants and offices that were assessed (by the entity or statutory authorities or third parties)
Health and safety practices	100% assessed by the Statutory Authorities
Working Conditions	100% assessed by the Statutory Authorities

**15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.**

Not applicable.

**Leadership Indicators**

**1. Does the entity extend any life insurance or any compensatory package in the event of death.**

- (A) Employees (Y/N): Yes  
 (B) Workers (Y/N): Yes

We have Group Medical Claim Insurance and Group Personal Accident Insurance coverage to our employees. All workers are covered under the Workmen Compensation Insurance and ESI by the Contractors.

**2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.**

Contractor bills are paid only after they deposit the statutory dues and produce the receipt for the same.

**3. Provide the number of employees/workers having suffered high-consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:**

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 23	FY 22	FY 23	FY 22
Employees	0	0	0	0
Workers	0	0	0	0

Note: Workers are employed by the Contractors / Sub-contractors. Workers are not in the payroll of the Company.

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment?

No.

5. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices and Working Conditions	The Contractors are reputed companies in the field of construction. The Vendor selection process ensures that the partners have a proper system and implement the EHS and maintain good working conditions.

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Not applicable.

**PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders**

**Essential Indicators**

1. Describe the processes for identifying key stakeholder groups of the entity.

The Company recognizes our stakeholders as vital to our growth and profitable operations. Their support is critical in our socio, economic and environment in which we have meaningful engagement with them. The identified stakeholders are Employees, Shareholders, Customers, Investors, Partners in our Business, Suppliers, the Community, the Government and its Agencies.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether Identified as a vulnerable & marginalized group	Channels of communication	Frequency of engagement	Purpose and scope of Engagement including topic and concerns raised during such engagement
Employees	No	<ul style="list-style-type: none"> <li>• Townhall meetings</li> <li>• Circulars</li> <li>• Focused group meetings</li> <li>• Employee opinion Survey</li> <li>• e-mails</li> <li>• Notice Board</li> <li>• Web site</li> </ul>	Periodical and as and when needed	Update on company progress general announcement. Feedback Employee engagement Knowledge sharing
Shareholders	No	<ul style="list-style-type: none"> <li>• e-mails</li> <li>• AGM / EGMs</li> <li>• Results publications in media</li> <li>• Investor meet</li> <li>• Newspaper</li> </ul>	Quarterly and annual. Need based	Dissemination of financial performance, resolution of complaint, seeking approval, statutory communication.
Customer	No	<ul style="list-style-type: none"> <li>• Marketing mails</li> <li>• Update mails</li> <li>• Surveys</li> <li>• Newsletter</li> </ul>	Monthly/ quarterly report. Need based	Project updates and new launches Focused update on status of unit apartment General market news Greetings
Suppliers		<ul style="list-style-type: none"> <li>• e-mail</li> <li>• Conference call</li> </ul>	Periodic and need based	Demand forecasting. Market trend.
Partners	No	<ul style="list-style-type: none"> <li>• e-mail</li> <li>• One on one meet</li> </ul>	Need based	Project progress
Community	No	<ul style="list-style-type: none"> <li>• Newspaper</li> <li>• Web page</li> </ul>	Need based	Awareness Progress of the Company Brand-building
Government	No	<ul style="list-style-type: none"> <li>• e-mail</li> <li>• Personal meeting</li> <li>• Letters</li> </ul>	Event based	Approvals Guidance and clarifications Statutory report.

## Leadership Indicators

### 1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The functional head responsible for consultation with their respective stakeholders will present their feedback/information to the Senior Management and Managing Director in their review meetings. The collective information and material will be shared with the Board at periodic intervals.

Stakeholder	Function / Person responsible
Employees	Human Resource Manager
Investors / Shareholders	Chief Financial Officer
Partners, Government	Director – Operations
Customers	Director – Sales Marketing and CRM
Suppliers	Director & National Head Technical

### 2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into the policies and activities of the entity.

Yes. The feedback from stakeholders does help the Company in formulating the strategy for product mix in the micro market, including environmental and social topics. The consultation helps us with macro business models and a better understanding of sector-specific trends. Continuous engagement with funding partners helped the Company in reducing its finance cost-effectively.

### 3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/marginalized stakeholder groups.

The community engagement brings in relationships with some of the NGOs and the Company has helped the underprivileged and persons in need with financial assistance. The Company has donated medical equipment in a hospital, provided food for poor children and extended financial support. These activities are apart from the Statutory spendable amount on Corporate Social Responsibility.

The Company always looking for transforming the lives of marginalized persons in the community.

## PRINCIPLE 5 Businesses should respect and promote human rights

### Essential Indicators

#### 1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 23			FY 22		
	Total (A)	No. of employee / covered (B)	% (B / A)	Total (C)	No. of employee covered (D)	% (D / C)
Employees						
Permanent	668	341	51.05	664	286	43.07
Other than permanent	0	0	0	0	0	0
<b>Total Employees</b>	<b>668</b>	<b>341</b>	<b>51.05</b>	<b>664</b>	<b>286</b>	<b>43.07</b>
Workers						
Permanent	0	0	0	0	0	0
Other than permanent	0	0	0	0	0	0
<b>Total Workers</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Note: Workers are employed by the Contractors / Sub-contractors. Workers are not in the payroll of the Company



## 2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 23				FY 22					
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
<b>Employees</b>										
Permanent	668	0	0	668	100	664	0	0	664	100
Male	525	0	0	525	100	539	0	0	539	100
Female	143	0	0	143	100	125	0	0	125	100
Other	0	0	0	0	0	0	0	0	0	0
Other than Permanent	0	0	0	0	0	0	0	0	0	0
Male	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0
<b>Workers</b>										
Permanent	0	0	0	0	0	0	0	0	0	0
Male	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0
Other than Permanent	0	0	0	0	0	0	0	0	0	0
Male	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0

Note: Workers are employed through Contractors and Sub-contractors. They are not on our payroll. The Contractors are providing wages more than the minimum wages to their workers.

## 3. Details of remuneration/salary/wages, in the following format:

	₹ in million					
	Male		Female		Other	
	Number	Median remuneration/salary/wages of respective category	Number	Median remuneration/salary/wages of respective category	Number	Median remuneration/salary/wages of respective category
Board of Directors (BoD)*	3	1	1	1	0	0
Key Managerial Personnel**	3	29.16	0	0	0	0
Employees other than BoD and KMP	522	0.62	143	0.55	0	0

\*Other than Managing Director

\*\* includes the ESOP benefit as disclosed in the Annual Report

## 4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business?

The Human Resource Manager is responsible for addressing the human rights and issues of the Company.

**5. Describe the internal mechanisms in place to redress grievances related to human rights issues.**

The Company has an internal mechanism to address the grievances. Any person/employee having concerns about human rights or grievances can write to hr@shriramproperties.com and our HR team take up prompt action to investigate the matter.

Under the Prevention of Sexual Harassments Policy, the Company has constituted an Internal Complaint Committee to enquire about and redress such complaints. The Whistle Blower Policy provides for sending mail to the Chairman of the Audit Committee to report malpractices anonymously without fear of retaliation. The Company is committed to safe working environment for all and always upholds the human rights principles and practices.

**6. Number of Complaints on the following made by employees and workers:**

	FY 23			FY 22		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	0	0	N A	0	0	N A
Discrimination at workplace	0	0	N A	0	0	N A
Child Labour	0	0	N A	0	0	N A
Forced Labour/ Involuntary Labour	0	0	N A	0	0	N A
Wages	0	0	N A	0	0	N A
Other human Rights related issues	0	0	N A	0	0	N A

Note: Workers are employed through Contractors and Subcontractors.

**7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.**

The Company has robust processes and guidelines to address discrimination and harassment against any employee. Under the vigil mechanism, total protection is provided and the identity of the employee is protected and kept confidential. The Code of Conduct and other Policies assure the employees of their dignity and respect. The Vigil and Whistle Blower Policy details out the full process of complaints and resolutions for the same.

**8. Do human rights requirements form part of your business agreements and contracts?**

The Code of Conduct of the Company as applicable to Directors, KMPs and Senior Management requires adherence to the Code and prohibition of any violation of human rights, harassment and child labour.

**9. Assessments for the year:**

	<b>% of value chain partners (by value of business done With such partners) that were assessed</b>
Sexual Harassment	100% covered by the Governmental Agencies who come for inspection.
Discrimination at workplace	The Internal Audit team periodically covers this aspect of human rights violations, child labour in their audit.
Child Labour	
Forced Labour/Involuntary Labour	
Wages	

No specific complaint or assessment was carried out by any statutory authority or third party against the Company.

**10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.**

Not applicable.

**Leadership Indicators**

**1. Details of a business process being modified / introduced as a result of addressing human rights grievances/ complaints.**

The policies of the Company as detailed above and available on website of the Company, www.shriramproperties.com, assures our commitment to human rights. The training provided to our employees and the conduct of our business is in line with this commitment.

**2. Details of the scope and coverage of any Human rights due-diligence conducted.**

As stated above in point 1, the coverage is for employees and extended site locations including the labour in our site.

**3. Is the premise/office of the entity accessible to differently-abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?**

Yes.

## 4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done With such partners) that were assessed
Sexual Harassment	100
Discrimination at workplace	The Company is committed to human rights and enforces the principles across its value chain, throughout their engagement with the Company. We do encourage them to protect human rights within their operations.
Child Labour	
Forced Labour/Involuntary Labour	
Wages	

## 5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

The Company is compliant with Law. There is no such advisory in FY23.

**PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment****Essential Indicators**

## 1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	UNIT	FY 23	FY 22
Total electricity consumption (A)	G.J	12,513.10	7,106.97
Total fuel consumption (B)	G.J	1,208.26	1,306.75
Energy consumption through other sources (C)		0	0
Total energy consumption (A+B+C)	G.J	13,721.36	8,413.72
Energy intensity per rupee of turnover based on consolidated financials (Total energy consumption/ turnover in rupees)		4,91,498	5,14,494
Energy intensity (optional) - the relevant metric may be selected by the entity		0	0

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?

No.

## 2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not applicable.

## 3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 23	FY 22
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	0
(ii) Groundwater	0	0
(iii) Third party water	25,413.45	24,950.15
(iv) Seawater / desalinated water	0	0
(v) Others	0	0
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	25,413.45	24,950.15
Total volume of water consumption in KL	25,413.45	24,950.15
Water intensity per rupee of turnover (Water consumed / turnover)	0.01	0.01
Water intensity (optional) - the relevant metric may be selected by the entity	0	0

Note; The above is the direct water procured. The Contractor water procurement for the construction, curing etc., is not considered, as their bill is consolidated including all consumption.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?: No.

## 4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Not applicable.

## 5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 23	FY 22
NOx	N.A	N.A	N.A
Sox	N.A	N.A	N.A
Particulate matter (PM)	N.A	N.A	N.A
Persistent organic pollutants (POP)	N.A	N.A	N.A
Volatile organic compounds (VOC)	N.A	N.A	N.A
Hazardous air pollutants (HAP)	N.A	N.A	N.A
Others- please Specify	N.A	N.A	N.A

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? No.

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 23	FY 22
Total Scope 1 emissions (Break-up of the GHG into CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , if available)	Metric tonnes of CO <sub>2</sub> Equivalent	252.73	273.33
Total Scope 2 emissions (Break-up of the GHG into CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , if available)	Metric tonnes of CO <sub>2</sub> Equivalent	719.76	408.80
Total Scope 1 and Scope 2 emissions per rupee of Turnover	Metric tonnes / ₹ Mn	0.14	0.16
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity	NA	0	0

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? No.

7. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

No. The new project to be launched in the current year will have certain parameters of Green Building concepts.

8. Provide details related to waste management by the entity, in the following format:

Parameter	FY 23	FY 22
<b>Total Waste generated (in metric tonnes)</b>		
Plastic waste (A)	0	0
E-waste (B)	0	0
Bio-medical waste (C)	0	0
Construction and demolition waste (D)	0	0
Battery waste (E)	0	0
Radioactive waste (F)	0	0
Other Hazardous waste. Please specify, if any. (G)	0	0
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	0	0
<b>Total (A+B + C + D + E + F + G + H)</b>	<b>0</b>	<b>0</b>
<b>For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)</b>		
<b>Category of waste</b>		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
<b>Total</b>	<b>0</b>	<b>0</b>
<b>For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)</b>		
<b>Category of waste</b>		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
<b>Total</b>	<b>0</b>	<b>0</b>

**Plastic waste:** The suppliers/vendors for the project will take back all the all wrapping and packaging materials for recycling / disposal.

**E-waste:** No e-waste is generated in our process. All the used laptop and gadgets are disposed off through the Licensed e-waste handlers.

No Bio-medical waste, Radioactive waste and other hazardous waste are generated out of our activities.

Old Batteries are handed over back to the supplier of new batteries for appropriate disposal.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N): No.

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

Not applicable. No hazardous and toxic chemicals are used by us in our construction of houses.

10. **If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required.**

Our residential housing projects are not located in the ecologically sensitive area. The projects are approved/cleared by the appropriate authorities including the state and central pollution control and environmental authorities.

11. **Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:**

No such assessment has been carried out for FY23

12. **Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder**

All our projects have clearance/approval from applicable environmental agencies/regulators.

### Leadership Indicators

1. **Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:**

Parameter	UNIT	FY 23	FY 22
<b>From renewable sources</b>			
Total electricity consumption (A)	G.J	12,513.10	7,106.97
Total fuel consumption (B)		0	0
Energy consumption through other sources (C)		0	0
<b>Total energy consumed from renewable sources (A+B+C)</b>	G.J	12,513.10	7,106.97
<b>From non-renewable sources</b>			
Total electricity consumption (D)		0	0
Total fuel consumption (E)	G.J	1,208.26	1,306.75
Energy consumption through other sources (F)		0	0
<b>Total energy consumed from non-renewable sources (D+E+F)</b>	G.J	1,208.26	1,306.75

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? No.

2. **Provide the following details related to water discharged:**

Parameter	FY 23	FY 22
<b>Water discharge by destination and level of treatment (in kilolitres)</b>		
<b>(i) To Surface water</b>		
No treatment	0	0
With treatment - please specify level of treatment	0	0
<b>(ii) To Groundwater</b>		
No treatment	0	0
With treatment - please specify level of treatment	0	0
<b>(iii) To Seawater</b>		
No treatment	0	0
With treatment - please specify level of treatment	0	0
<b>(iv) Sent to third-parties</b>		
No treatment	0	0
With treatment - please specify level of treatment	0	0
<b>(v) Others</b>		
No treatment	0	0
With treatment - please specify level of treatment	0	0
Total water discharged (in kilolitres)	0	0

There is no discharge of water in the operations of the Company.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N): No.

3. **Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):**

Not applicable. None of our project sites are declared water stress areas.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N): No.

4. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	FY 23	FY 22
Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	0	0
Total Scope 3 emissions per rupee of turnover	0	0
Total Scope 3 emission intensity (optional) - the relevant metric may be selected by the entity	0	0

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N): No

5. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of the significant direct & indirect impact of the entity on biodiversity in such areas along with prevention and remediation activities.

Not applicable

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions/effluent discharge / waste generated, please provide details of the same as well as the outcome of such initiatives, as per the following format:

Sr. No	Initiative undertaken	Details of the initiative	Outcome of the initiative	Corrective action taken, if any
1	Usage of LED bulbs	Replacing the normal candescent bulbs with LED bulbs	30% reduction of power with more light	NA
2	Recycle the STP-treated water	STP treated water is used in the garden and for flush / cleaning purposes	20% saving of fresh water.	NA

7. Does the entity have a business continuity and disaster management plan?

The Company has plans in place to meet the emergent situations. In a situation like the recent pandemic, the continuity of operations is tested and successfully working with employees in remote locations. The continuous training on safety and fire drill at the site and offices provide adequate backup for continued business operations. There are multiple vendors for the supply of materials and labour, to substitute in case of need.

The IT SAP systems and data are stored cloud server and a back-up available on DR site.

8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

Not applicable

9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

100% of the value chain partners of our business are assessed for environmental impact

**PRINCIPLE 7 Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent**

**Essential Indicators**

1. a. Number of affiliations with trade and industry chambers/ associations.

b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to

Sr. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National/ International)
1	Confederation of Real Estate Developers Associations of India	National

The Company is a member of the Real Estate Trade Association - CREDAI in Bangalore, Chennai and Kolkata.

CREDAI is the Industry body of Residential Estates Developers in India.

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

The Company has not received any order from regulatory authorities on issues related to anti-competitive conduct in FY 23

### Leadership Indicators

**1. Details of public policy positions advocated by the entity:**

Nil.

### PRINCIPLE 8. Businesses should promote inclusive growth and equitable development.

#### Essential Indicators

**1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.**

Not applicable. The projects of the Company do not fall under the purview of the requirement for the Social Impact Assessment.

**2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity.**

Not applicable. None of the projects of the Company has caused the displacement of the local community requiring Rehabilitation and Resettlement ( R & R ).

**3. Describe the mechanisms to receive and redress grievances of the community.**

The Company strongly believes in maintaining good relationships with the local community where our projects are progressing.

There are no complaints from the community.

The Site Engineers and Safety Officers have been empowered to discuss and resolve any issue raised by the community and will take adequate care to resolve the same. We are committed to their livelihood and quality of life. Constant interaction with the community to minimize grievances.

The site has a banner displaying the contact details of our senior executive to reach out for any grievances.

**4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:**

Category	FY 23	FY22
Directly sourced from MSME or small producers including within the neighbouring district	55.12	38.45

### Leadership Indicators

**1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above)**

Not applicable

**2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:**

No CSR projects was undertaken by our Company in designated aspirational districts as identified by the Government bodies.

**3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups?**

No such preferential procurement policy.

**(b) From which marginalized /vulnerable groups do you procure?**

NA

**(c) What percentage of total procurement (by value) does it constitute?**

0

**4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:**

The Company has the “ Shriram ” brand licensed by the brand owners (Shriram Value Services), which has immense value in the market. The benefit derived cannot be quantifiable in monetary terms.

**5. Details of corrective actions taken or underway, based on any adverse order in intellectual property-related disputes wherein usage of traditional knowledge is involved.**

Not applicable.

## 6. Details of CSR Projects:

The Corporate Social Responsibility Policy of the Company is in compliance with Sec 135 of the Companies Act 2013. We believe in providing assistance to the society and community for their upliftment and extending our financial support.

As required under Sec 135 of the Companies Act 2013, the CSR Committee has approved the contribution of ₹ 1.27 million to the Prime Minister Citizen Assistance and Relief in Emergency Situation Funds ( PM CARES).

We believe in **“transforming the life”** of the poor and weaker sections of society. Basis, over and above the statutory contribution, our Company has made donations to provide food materials to a special children’s care center, blind school and extended assistance to the education of the female children and health care. In line with this principle, the Company has been providing donations to provide provision of food materials to NGOs in Bangalore to provide food to the underprivileged. The Company has provided medical equipment to the nearby hospital.

Apart from this, the Company annually sponsors the “Shriram Bengaluru Marathon” for the past 9 years to encourage two major causes: (A) Bringing a Red Ribbon Revolution – to eradicate stigma and discrimination among children and youth living with HIV/ AIDS. (B) Bringing them (children and youth living with HIV/ AIDS) to the mainstream through sports as a medium of transformation and enable them to emerge as athlete of the state.

## PRINCIPLE 9 Businesses should engage with and provide value to their consumers in a responsible manner

### Essential Indicators

#### 1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

The Company regards customer satisfaction as prime. To facilitate their input, the customer can dial in to the Toll-free numbers (1800 2030 575) introduced in all the emails sent to customers, or they can send e-mail to our help desk (customer.helpdesk@shriramproperties.com), which are provided as signature block in all our communication with the customers in our e-mail sent to customers. A digital solution to collect complaints and resolve has been implemented.

The Complaints are received by our pre-sales, sales and CRM.

Once a complaint is received from any customer, a ticket number is generated, and auto-acknowledgement (manual acknowledgement - for refund cases where booking id is not created) is sent to customers. Overall governance of the resolution system is monitored by senior level executives.

This system promptly generates automated tickets to comprehensively document all registered complaints, thereby facilitating the monitoring of complaint progress. Moreover, particulars of the complaint are appended as a signature block in every email dispatched to our clientele. As part of our communication strategy, customers are consistently kept informed regarding the progression of their grievance resolution through email updates

The complaint is forwarded to the concerned team/department for resolution.

#### 2. Turnover of products and/ services as a percentage of turnover from all products/services that carry information about:

	As a percentage of turnover
Environmental and social parameters relevant to the product	NA
Safe and responsible usage	NA
Recycling and/or safe disposal	NA

#### 3. Number of consumer complaints in respect of the following:

Category	FY 23			Remarks	FY 22		Remarks
	Received during the year	Pending resolution at the end of the year			Received during the year	Pending resolution at the end of the year	
Data Privacy	0	0	NA	0	0	NA	
Advertising	0	0	NA	0	0	NA	
Cyber Security	0	0	NA	0	0	NA	
Delivery of essential services	0	0	NA	0	0	NA	
Restrictive Trade practice	0	0	NA	0	0	NA	
Unfair trade practice	0	0	NA	0	0	NA	
Others	0	0	NA	0	0	NA	



**4. Details of instances of product recalls on account of safety issues:**

	Number	Reasons for recall
Voluntary recalls	0	NA
Forced recalls	0	NA

**5. Does the entity have a framework/ policy on cyber security and risks related to data privacy?**

Yes. The policies are available in the website of the Company [www.shriramproperties.com](http://www.shriramproperties.com).

**6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.**

Not applicable.

**Leadership Indicators**

**1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).**

Regarding our Company's project and information on the residential houses can be accessed at [www.shriramproperties.com](http://www.shriramproperties.com)

**2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.**

Being residential houses no such training or education on safe and responsible use of product applicable

**3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.**

Not applicable

**4. Does the entity display product information on the product over and above what is mandated as per local laws?**

Not applicable

**5. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole?**

No.

**6. Provide the following information relating to data breaches:**

a. Number of instances of data breaches along-with impact	0
b. Percentage of data breaches involving personally identifiable information of customers	0

No data breach of information on our customer personal data occurred in FY23.